

Private customer price list valid from 2023 01 01

Price List changes for private customers starting February 1, 2024 Archive Fee Information Document and the Glossary of Terms

Banking packages

Standard banking packages

Standard

| | Basic payment account service (1) | Luminor Debit | Luminor Black |
|---|--------------------------------------|---------------|-----------------|
| Account opening | Free | Free | Free |
| Monthly fee | €1.37 | €2 | €5.50 |
| Monthly fee for senior customers (65 years of age or older) | €1.37 | €1.40 | €5.50 |
| Monthly fee for young customers (up to 21 years old) | €1.37 | Free | €5.50 |
| Debit Card (2) | 1 Visa Debit | 1 Visa Debit | 1 Visa Debit |
| Credit Card (2) | Not included | Not included | 1 Luminor Black |
| Maintaining the accounts (3) | Free | Free | Free |
| Internet bank login tool (4) | Free | Free | Free |
| Euro payments in internet/ mobile bank | 10 payments | Unlimited | Unlimited |

| (5) | Basic payment account service (1) | Luminor Debit | Luminor Black |
|---|--------------------------------------|---|---|
| Payments in other currency within bank in internet bank | Not included | Free | Free |
| Crediting of incoming payments in Euros from Single Euro Payments Area member states | Free | Free | Free |
| Cash depositing operations at Luminor ATMs in Lithuania and Medus ATMs in Lithuania: | | | |
| - Debit Card | Free | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to \notin 2000 per calendar month, 0.2% of the sum exceeding \notin 2000 |
| - Luminor Black Card | Not included | Not included | Free up to €1200 per calendar month, 2% of the sum exceeding €1200 (min €3.50) |
| Cash withdrawal at Luminor ATM's in Baltics and Medus ATMs in Lithuania without charge: | | | |
| - Debit Card | Up to €600 per month | Up to €600 per month | Up to €600 per month |
| - Luminor Black Card | Not included | Not included | Up to €1200 per month |
| Fee charged in the case of exceeding the feefree withdrawal limit: | | | |
| - Debit card | 0.2% of the amount (min. €0.40) | 0.2% of the amount (min. €0.40) | 0.2% of the amount (min. €0.40) |
| - Luminor Black Card | Not included | Not included | 2% of the amount (min. €3.50) |

| | Basic payment account service (1) | Luminor Debit | Luminor Black |
|--|--------------------------------------|----------------------------|---|
| Cash withdrawal from other ATMs in Baltics and abroad: | | | |
| - Debit card | 2% of the sum (min. €3) | 2% of the sum (min. €3) | 2% of the sum (min. €3) |
| - Luminor Black Card | Not included | Not included | Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50) |

(1) It can be opened for EU residents only if the consumer does not have an account covering payment services and payment transactions constituting the basic payment account service in an institution operating in the Republic of Lithuania. 50% discount on the fee for banking package with basic payment account offered to deprived persons who receive social benefits.

(2) Card issuing fee and monthly fee for provision of a card are included in package.
(3) Except non resident outside the EEA for whom additionally is applicable maintaining the account monthly fee.
(4) Internet bank login tool: Smart-ID. Code generator may be issued free of charge for Basic payment account service users, if customer does not have a smart device and is not able to use Smart-ID.
(5) Euro Payments within bank, to Lithuania and to other Single Euro Payments Area member states, including account account account of all types.

payments for services, shopping at e-stores and payment of all-type e-invoices.

The package monthly fee is applied for a calendar month irrespective of the booking date and is deducted by the 6th day of the next month.

More information about Banking packages can be found here.

No longer issued packages

No longer issued packages

| | Active package (5) | Gold package (5) |
|--|--|--|
| Monthly fee | €3.65 | €5.50 |
| Debit Card (1) | Visa Debit | Visa Debit |
| Credit Card (1) | Visa Classic | Visa Classic; Visa Gold |
| Maintaining the accounts (2) | Free | Free |
| Euro payments in internet/ mobile bank (3) | Free | Free |
| Payments in other currency within bank in Internet bank | Free | Free |
| Crediting of incoming payments in Euros from Single Euro Payments Area member states | Free | Free |
| Internet bank login tool (4) | Free | Free |
| Cash depositing operations at Luminor ATMs in Lithuania and Medus ATMs in Lithuania: | | |
| - Debit Card | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 |
| - Credit Card | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| Cash withdrawal at Luminor ATM's in Baltics and Medus ATMs in Lithuania without charge: | | |

| | Active package (5) | Gold package (5) |
|--|------------------------------------|------------------------------------|
| - Debit Card | Up to €600 per month | Up to €600 per month |
| - Credit Card | Up to €600 per month | Up to €600 per month |
| Fee charged in the case of exceeding the feefree withdrawal limit: | | |
| - Debit card | 0.2% of the amount (min. €0.40) | 0.2% of the amount (min. €0.40) |
| - Credit Card | 2% of the amount | 2% of the amount |
| Cash withdrawal from other ATMs in Baltics and abroad: | | |
| - Debit card | 2% of the sum (min. €3) | 2% of the sum (min. €3) |
| - Credit Card | 2% of the sum (min. €3) | 2% of the sum (min. €3) |

Active package cards of your choice - 1 Visa Classic and up to 2 Visa Debit or up to 3 Visa Debit.
 Gold package cards of your choice - 1 Visa Gold and up to 2 Visa Debit or up to 2 Visa Classic and 1 Visa Debit.
 Except non-resident outside the EEA for whom additionally is applicable maintaining the account monthly fee.
 Euro Payments within bank, to Lithuania and to other Single Euro Payments Area member states, including

(a) Internet bank login tool: Smart-ID.
(b) As of 01/09/2023, the Active and Gold packages will be discontinued. The customers who still have these packages will be charged the Minimum service fee or will offered one of the standard packages and charged the fee accordingly. The package monthly fee is applied for a calendar month irrespective of the booking date and is deducted by the 6th day of the next month.

Minimum service charge

Minimum service charge

| | €1.30 per month |
|---|-----------------|
| Account opening (1) | + |
| Maintaining the accounts (2) | + |
| Internet bank login tool (3) | + |
| Crediting of incoming payments in Euros from Single Euro Payments Area member states | + |
| Euro payments in internet/ mobile bank (4) | + |
| Payments in other currency within bank in Internet bank | + |

No minimum service fee is applied to accounts linked to a banking package. The minimum service charge is applied for a calendar month irrespective of the booking date and is deducted by the 6th day of the next month.
 Except non-resident outside the EEA for whom additionally is applicable maintaining the account monthly fee.
 Internet bank login tool: Smart-ID.

(4) Euro Payments within bank, to Lithuania and to other Single Euro Payments Area member states, including payments for services, shopping at e-stores and payment of all-type e-invoices.

Maintaining the accounts

| Account opening | | |
|---|--------------------------------|-------------------|
| | | |
| | at the Customer Service Center | via Internet bank |
| Account opening (1) | Free | - |
| Fee for verification of documents for an account opening for customers who are not legal residents (2) of EU, EEA or Swiss Confederation. | €200 | - |

(1) After opening the account Minimum service charge is applicable. No minimum service charge is applied to accounts linked to a banking package.
 (2) A natural person who has the right to reside in a member state of EU, EEA or Swiss Confederation by virtue of EU or national law, including a natural person who has acquired asylum seeker, refugee or alternative status.

More information about Account opening can be found here.

| Last account closing | | |
|--------------------------|--------------------------------|-------------------|
| | | |
| | at the Customer Service Center | via Internet bank |
| Last account closing (1) | €3 | €3 |

(1) Not applicable if the customer has been holding at least one account with the bank for more than 6 months or an account is the main payment account.

| Maintaining the accounts | €1,30 (1) |
|---|---|
| Interest for overdrawing the account | 18% |
| Assignment power of attorney | €5 |
| Additional maintaining the account monthly fee for non-resident outside the EEA | €10 |
| Account balance fee: (2) if the total balance exceeds: EUR 500 000; SEK 5 000 000; DKK 3 750 000; CHF 500 000; JPY 65 000 000; CZK 12 500 000. | (Central Bank annual interest rate (3) minus 0.1% point)/360 |

Minimum service charge is applied if the accounts are not linked to a banking package.
 The fee is calculated at the end of each day and is applicable if, at the time of calculation, the total balance of all accounts of one customer in the same currency exceeds the total balance in the respective currency indicated above. The fee is calculated by multiplying total balance by the absolute value (i.e., module) of the respective fee indicated above. The fee does not apply if the Central Bank annual interest rate becomes positive or zero. The fee is debited from the account latest by the 10th day of the following calendar month.
 The Central Bank annual interest rate is the annual interest rate set by the central bank for the respective currency indicated by the currency.

currency: • for EUR currency - ECB deposit facility rate;

• for SEK currency - Sveriges Riksbank repo rate;

for DKK currency - Danmarks Nationalbank Certificates of deposit rate;
for CHF currency - Swiss National Bank negative interest rate;
for JPY currency - Bank of Japan complementary deposit facility rate;
for CZK currency - Czech National Bank deposit facility rate.

| Statements of account | | |
|--|--------------------------------|---|
| | at the Customer Service Center | via Internet bank |
| Issuing of account statements for period indicated by a customer (1) | €5 per month (max 60 EUR) | For up to 3 years period - free of charge, for more than 3 years period - €10 per each request |
| Mailing of account statements by post in Lithuania or to foreign countries | €5 | - |

(1) If a natural person does not use Internet bank, once per month a statement for a period of no more than 30 last days or for a past month is issued free of charge in Customer Service Centre.

Outgoing payments in Euros

| Internal payments | | |
|--|--------------------------------|----------------------|
| | at the Customer Service Center | via Digital channels |
| To one's own account within Luminor Lithuania | €5 | Free |
| To other's account within Luminor Lithuania | €5 | €0.29 |

Terms for payments in Euros are available here.

| | at the Customer Service Center | via Digital channels |
|--------------------------|--------------------------------|----------------------|
| Euro payments (1) | €5 | €0.40 |
| Urgent Euro payments (2) | Not available | €25 |

(1) Credit transfer SEPA. Payments to Lithuania and Single Euro Payments Area member states. Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 (2) Urgent payments to EEA member states. The full list of countries can be found <u>here</u>.

(2) orgenic payments to LLA member states. The full list of countries can be

Terms for payments in Euros are available <u>here</u>.

More information about Payments can be found here.

Payments to other countries (1)

| | via Digital channels |
|-------------------------------|----------------------|
| Ordinary SHA/SHAR payment (2) | €13 |
| Urgent SHA/SHAR payment (2) | €26 |
| Express SHA/SHAR payment (2) | €58 |
| Ordinary OUR/DEBT payment (3) | €22 |
| Urgent OUR/DEBT payment (3) | €35 |
| Express OUR/DEBT payment (3) | €67 |

(1) Credit transfer non SEPA. Payments to countries outside the Single Euro Payments Area member states.

Payments can only be made via digital channels.

(2) SHA/SHAR (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

(3) OUR/DEBT (all fees for payer) – when a payment is sent with the charge type OUR, all fees by the beneficiary's bank and/or by the correspondent banks will be covered by the payer.

However, the Bank shall not be held liable, if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside <u>EEA</u> member states.

Terms for payments in Euros are available <u>here</u>.

Outgoing payments in other currencies

| Internal payments | | |
|--|--------------------------------|----------------------|
| | at the Customer Service Center | via Digital channels |
| To one's own account within Luminor Lithuania | €5 | Free |
| To other's account within Luminor Lithuania | €5 | €0.29 |

Terms for payments in other currency are available <u>here</u>.

| | via Digital channels |
|-------------------------------|----------------------|
| Ordinary SHA/SHAR payment (2) | €13 |
| Urgent SHA/SHAR payment (2) | €26 |
| Express SHA/SHAR payment (2) | €58 |
| Ordinary OUR/DEBT payment (3) | €22 |
| Urgent OUR/DEBT payment (3) | €35 |
| Express OUR/DEBT payment (3) | €67 |

 (1) Payments can only be made via digital channels.
 (2) SHA/SHAR (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transformed amount) transferred amount).

(3) OUR/DEBT (all fees for payer) – when a payment is sent with the charge type OUR, all fees by the beneficiary's bank and/or by the correspondent banks will be covered by the payer. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR/DEBT charges allowed in case of beneficiary account is held in the bank outside EEA member states.

Terms for payments in other currency are available<u>here</u>.

Incoming payments

Incoming payments

| Payments received from within the Single Euro Payments Area member states in Euros (1) | Free |
|---|------|
| Incoming SHA/BEN (SHAR/CRED) payments (2) | €10 |
| Incoming OUR (DEBT) payments (3) | Free |

Payments from Single Euro Payments Area member states and compliant with SEPA requirements. Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 The fee applies to incoming payments with option SHA/BEN (SHAR/CRED) received via SWIFT in all currencies from subtride EEA and in any other currencies from subtride EEA.

outside EEA and in any other currency than Euro if a payment is received from within EEA. BEN (CRED)- all fees are applied to the beneficiary. SHA (SHAR) – the beneficiary pays fees of Luminor Bank and intermediary banks. Intermediary bank fees are deducted

from the transferred amount.

(3) OUR (DEBT) (all fees for payer) – when a payment is sent with the charge type OUR (DEBT), all fees by the beneficiary's bank and/or by the correspondent banks will be covered by the payer. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

Terms for payments in Euros are available here.

Other payment services

Standing orders

| | at the Customer Service Center | via Digital channels |
|--|--------------------------------|--------------------------------------|
| Registration of standing order (1) agreement | €5 | Free |
| Registration of E-invoice automatic standing order | €5 | Free |
| Amendment and cancellation | €5 | Free |
| Standing order payment | Not available | According to the payments price list |
| E-invoice automatic standing order payment | Not available | Free |
| | | |

(1) Standing orders registered at Customer Service Center or via Customer Support are executed to Luminor Lithuania accounts and other banks registered in Lithuania.

| In case of mistake by Luminor | Free |
|--|---|
| Euro payment to Lithuania or the Single Euro Payments Area member states (1) | €20 |
| Payments in any currency to outside Single Euro Payments Area member states and payments in currencies other than euro to Single Euro Payments Area member states (1) | |
| - up to 6 months after receipt of payment order. | €50 + extra costs (2) |
| - over 6 months after receipt of payment order. | €100 + extra costs (2) |
| Full list of countries can be found on the European Cent Extra costs - commission, determined by correspondent payment order investigation or correction. | ral Banks' <u>webpage</u> . bank and/or beneficiary bank apart from the Bank for |
| Other services related to payments | |
| | |
| | |
| Confirmation of SWIFT or SEPA payment statement | €10 for each |
| Payment transaction printout and confirmation | €5 |

Payments based on PLAIS orders

Payments based on PLAIS order, where the beneficiary's account is held with the bank or another bank registered in the Republic of Lithuania (1) €1

(1) The fee for the administration of the monetary fund restriction information system (PLAIS) is charged additionally. The fee, its amount and administration procedure is established by the Ministry of Justice of the Republic of Lithuania. The Bank debits the fee by a special debit payment of the PLAIS administrator (VĮ Registrų Centras) for each debit order submitted to the credit institution and transfers it to VĮ Registrų Centras.

Loans

 Consumer loan, Car loan

 Agreement fee

 Agreement fee

 1.5% of loan amount, min. €60

 Change of loan monthly payment date

 €20

 Early loan repayment

 Partial loan repayment prior to agreement maturity date

 Free

You need a payment account in Luminor to conclude a loan agreement. Information on charges and commission fees related to the opening and use of the payment account is available here.

The total cost of consumer loan APR (annual percentage rate) calculating example: If you receive a EUR 3 000 loan over a 5 year period, the total amount of your payment is EUR 4 124, monthly payment EUR 66.73, and the total annual percentage rate 14.43%. These calculations are carried out under the following assumptions: annual interest rate – 12%, the loan is repaid with annuity method, the loan agreement fee is EUR 60, minimum banking package fee EUR 1 per month.

More information about Consumer loan can be found here and about the Car loan here.

| Agreement fee (1) | 0.5% of loan amount or additionally disbursable amount, min. €100 |
|--|---|
| Agreement amendment fee (2) (3) (4) | €200 |
| Changes in credit agreement in case the customer faces payment difficulties | €100 |
| Change of loan monthly repayment date or loan repayment account | |
| – once in a calendar year | Free |
| - as of the second change in one calendar year | €20 |
| Early full or partial loan repayment if interest rate is floating | Free |
| Early full or partial loan repayment if interest rate is fixed for longer than 12-month term | The fee is calculated according to the formula (5), unless otherwise specified in the agreement |
| Other fees | |
| Note for re-pledge assets to another credit institution | €150 |
| Preparation of standard documents (e.g. bank's approvals to state institutions and consents related to the property) | €35 |
| Penalty for failure to submit the insurance policy of the collateral | €100 |

(1) Different conditions can be applied if purchase agreement is signed with Luminor partners.

(2) For example, changes in payment schedule (excluding change of loan monthly repayment date), waiver of the part

of mortgage, loan issuance conditions, loan currency etc. In case the interest rate under the agreement is fixed for longer than 12-month term and its validity is terminated as a result of changing the terms and conditions of the agreement, then an additional fee is applied which is equal to the early repayment fee applied to loans with interest rate fixed for longer than 12-month term (see "Early repayment fee"). In such cases, the calculation of the fee is based on the loan amount with the changed terms and conditions but part on the propagation of the fee is based on the loan amount with the changed terms and conditions but not on the pre-paid loan amount. The validity of the interest rate fixed for longer than 12-month term is considered to be terminated in the following cases:

⁻ the interest rate fixed for longer than 12-month term is changed into the interest rate changed on a 3, 6 or 12 month basis;

⁻ the interest rate fixed for longer than 12-month term is changed into a lower interest rate fixed for longer than 12-month term;

- the loan currency is changed;

- the effective period of the interest rate fixed for longer than 12-month term is shortened;

- the loan amount provided by the agreement is reduced (or the entire loan amount is not drawn-down).
(3) If the early repayment of the loan takes place at the same time as the reduction of the repayment term, as a result of which the monthly payment is not increased, no commission fee shall be applied.
(4) In case of complex amendment up to 0.2% of loan balance.

(5) The fee is calculated as compensation for potential costs of the Bank directly linked to the early repayment. The fee is calculated according to the formula: I = (ratio K * P), where I - early repayment fee;

P – loan amount being repaid early;
 Ratio K – value calculated by the Bank which depends on the financial market interest rates change, the rest of the period to a fixed rate expiry of the loan agreement and the final repayment date.
 More information about Housing loan can be found <u>here</u> and about Idea loan <u>here</u>.

Home flex loan (new loans are not issued)

| Agreement amendment fee | €200 | |
|---|--|--|
| Annual default interest | 4% above loan interest rate, but not less than 16% of overdue amount | |
| The note for re-pledge assets to another credit institution | €120 | |
| Bank's consent related to the property pledged to the Bank | €35 | |
| Additional fee for the note on customer's request, issued during not more than 3 working days | €15 | |
| Notification on loan agreement period ending | €2.90 per mailing | |
| Overdraft (new overdrafts are not issued) | | |

Agreement amendment fee

€30

Leasing

Leasing services fees

| Agreement execution fee (1) | 1% of the purchase cost, min. €200 |
|--|------------------------------------|
| Change or renewal of agreement or appendices | €100 |
| Fee for transfer of liabilities | 1% of the purchase cost, min. €200 |
| In case of covering part of the property value | Under the agreement |
| Fee for early repurchase of the property | Under the agreement |
| Default interest for failure to pay lease instalments, interest, penalties | Under the agreement |

(1) Standard fees are indicative and may vary based on agreement between the parties.

More information about Leasing can be found here

| lssuing of documents (proxies, certificates) at the moment of signing the lease agreements | Free (first time) |
|---|---|
| Preparation of annual customer's payments- invoices report under concluded agreements | €15 + VAT per unit |
| Issuing of additional documents (proxies, certificates, duplicates, copies of contract documentation, additional sending of invoices) | €15 + VAT per unit |
| Urgent issuing (in 4 hours) of additional documents (proxies, certificates, duplicates, copies of contract documentation) | €30 + VAT per unit |
| Issuing of sublease documents | €30 + VAT for document package for 1 sublease |
| Resending of administrative penalties, other documents received in the name of the customer | €10 + VAT per unit |
| Submitting VAT invoices | €3 + VAT per unit by post, free by e-pay |
| Courier costs | Client compensates charges, set by service provider |

More information about Leasing can be found here

Digital channels

| Digital | channel | s |
|---------|---------|---|
|---------|---------|---|

| Code calculator Digipass 260 issuance or replacement (1) (2) | €15 |
|---|-------|
| Code calculator Digipass 270 issuance or replacement (1) | €18 |
| Code calculator Digipass 300C issuance or replacement (2) | €25 |
| Unblocking of Code calculator in a Customer Service Center or by phone | €5 |
| SMS message about change in account balance | €0.12 |
| First issuance of Smart-ID (3) at Customer Service Center | Free |
| Subsequent issuance of Smart-ID (3) at Customer Service Center (4) | € 5 |

A code calculator can be unlocked three times. If the calculator is blocked for the fourth time, it can no longer be unlocked. To use the calculator again, you will need to purchase a new one for the price shown in the price list.
 Limited quantity available, therefore standart code calculator (Digipass 270) could be issued in case of replacement.
 Smart-ID Qualified Electronic Signature.
 Except for minors.

More information about Digital channels can be found here.

Payment Cards

Debit and credit cards issuing and delivery

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|--|------------|---------------|-----------------------|
| Card opening (1), renewing, closing | Free | Free | Free |
| Monthly fee for main card | €2 (1) | €5.50 (2) | €20 |
| Monthly fee for additional card (adults starting from age 18) | €1 | €3.50 | €20 |
| Monthly fee for additional card (children starting from age 7) | Free | €3.50 | €20 |
| Delivering the card | | | |
| - by post to address in Lithuania | Free | Free | Free |
| - by post to address abroad | €10 | €10 | €10 |
| - to the Customer Service Center (3) | €10 | €10 | €10 |
| Replacing the card | | | |
| when card is replaced before the expiry date | €5 | €5 | €5 |
| additional fee for express issuing (4) | €30 | €30 | €30 |

(1) The fee listed is for Luminor Debit package in case Visa Debit is included in Luminor Debit package. If Visa Debit is included in Luminor Black Package then Luminor Black package fee will apply.
 (2) Luminor Black card is available only with Luminor Black package. The fee listed is for a package.

(3) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
(4) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.
More information about Payment cards can be found <u>here</u>.

Payments and cash

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|---|---|--|
| Conversion fee for paying in different currency than Euro (4) | 2.45% | 3% | 3% |
| Cash withdrawal | | | |
| - Luminor ATMs in Baltics and Medus ATMs in Lithuania (5) | Free up to €600 per month, 0.2% of the sum exceeding €600 (min. €0.40) | Free up to €1200 per month, 2% of the sum exceeding €1200 (min. €3.50) | Free up to €2000 per month, 2% of the sum exceeding €2000 (min. €3.50) |
| - Other ATMs | 2% of the sum (min. €3) | Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50) | Free up to €1000 per month, 2% of the sum exceeding €1000 (min. €3.50) |
| - Perlas POS terminals (6) | 0.4% of the sum (min. €0.80) | 2% of the amount, (min. €1) | 0.4% of the amount (min. €0.80) |
| Cash deposit | | | |
| - Luminor and Medus ATMs in Lithuania (5) | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €1200 per calendar month, 2% of the sum exceeding €1200 (min €3.50) | Free up to €2000 per calendar month, 2% of the sum exceeding €2000 (min. €3.50) |
| - Perlas POS terminals (6) | €0.30 | €0.30 | €0.30 |
| Balance enquiry | | | |
| - from Luminor ATMs | Free | Free | Free |
| - from other ATMs | Free | Free | Free |
| | | | |

(4) When paying by card (including cash withdrawals from ATMs) in a currency other than euros, the transaction amount is converted into euros from the transaction currency according to the VISA currency conversion rate. The VISA conversion rate consists of the European Central Bank exchange rate and the VISA currency conversion fee. A Luminor currency exchange fee is added to the VISA currency conversion rate. Exchange rate fee added by "Luminor" and "VISA" can be calculated here.
The billing amount in euros shown on the account statement is with currency conversion fees already included. If customer pays with a card in other currency than euros, Luminor will send customer an SMS message indicating the total currency conversion fees and by "Luminor" and "VISA" which is added to the transaction amount converted at the total currency conversion fees and the visa.

total currency conversion fee applied by Luminor and VISA, which is added to the transaction amount converted at the European Central Bank exchange rate. (5) The calculation is made on the basis of confirmed transactions within a month.

(6) In PERLAS terminals based on the list provided <u>here</u> the service is provided by UAB "Perlas Finance".

More information about Payment cards can be found here.

Credit limit

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|----------------|--|--|
| Credit limit annual interest | Not applicable | 18% | 13% |
| Changing the credit limit | Not applicable | Free | Free |
| Interest free period | Not applicable | Up to 45 Days (until next month`s 15th date) | Up to 50 Days (until next month`s 20th date) |
| The fee for the use of the credit limit (6) | Not applicable | Not applicable | 1% on the credit limit used during the payment transaction |

(6) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

Other services

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|--|---------------|---------------|-----------------------|
| Annual interest on unauthorized debit balance | 18% | 18% | 18% |
| Priority Pass lounge visits (7) | | | |
| - three single visits per year | Not available | Not available | Free |
| - starting from fourth visit | Not available | Not available | €28 |
| Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 | €10 |
| lssuance of copy of the receipt for a transaction | €25 | €25 | €25 |

(7) Cardholder can bring additional guests to lounge every time cardholder visits lounge. Companions' visits are counted as separate visits.

No longer issued cards

Debit and credit cards issuing and delivery

| | Visa Classic | Visa Gold |
|--|--------------|-----------|
| Monthly fee | €1.50 | €3.70 |
| Delivering the card | | |
| - by post to address in Lithuania | Free | Free |
| - by post to address abroad | €10 | €10 |
| - to the Customer Service Center (1) | €10 | €10 |
| Replacing the card | | |
| - when card is replaced before the expiry date | €5 | €5 |
| - additional fee for express issuing (2) | €30 | €30 |

New Visa Classic and Visa Gold cards are not issued from 28 04 2020.

(1) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
 (2) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

Payments and cash

| | Visa Classic | Visa Gold |
|---|--|--|
| Conversion fee for paying in different currency than Euro (3) | 1.95% | 1.95% |
| Cash withdrawal | | |
| - Luminor ATMs in Baltics countries and Medus ATMs in Lithuania (4) | Free up to €600 per month, 2% of the sum exceeding €600 | Free up to €600 per month, 2% of the sum exceeding €600 |
| - Other ATMs | 2% of the sum (min. €3) | 2% of the sum (min. €3) |
| - Perlas POS terminals (5) | 2% of the sum (min. €1) | 2% of the sum (min. €1) |
| Cash deposit | | |
| - Luminor and Medus ATMs in Lithuania (4) | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| - Perlas POS terminals (5) | €0.30 | €0.30 |
| Balance enquiry | | |
| - from Luminor ATMs | Free | Free |
| - from other ATMs | Free | Free |

(3) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.
(4) The calculation is made on the basis of confirmed transactions within a month.
(5) In PERLAS terminals based on the list provided <u>here</u> the service is provided by UAB "Perlas Finance".

| Credit | limit |
|--------|-------|
| Creare | |

| | Visa Classic | Visa Gold |
|---|--|--|
| Changing the credit limit | Free | Free |
| The fee for the use of the credit limit (5) | 1% on the credit limit used during the payment transaction | 1% on the credit limit used during the payment transaction |

(5) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

Other services

| | Visa Classic | Visa Gold |
|---|--------------|-----------|
| Annual interest on unauthorized debit balance | 18% | 18% |
| Changing card standard cash- out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 |
| Issuance of copy of the receipt for a transaction | €25 | €25 |

Priority Pass

Priority Pass for Visa Gold and Luminor Black cards (1)

| Card issuance fee€15Priority Pass card annual administration fee (no fee is charged for the first year and the first year of the card validity or renewal)€15Card renewal fee€15Card replacement€10Delivering the cardFree- by post to address in LithuaniaFree- by post to address abroad€10- to the Customer Service Center€10Airport VIP lounge entry fee per person€28 | | |
|--|--|------|
| fee is charged for the first year and the first year of the card validity or renewal)€15Card renewal fee€10Card replacement€10Delivering the cardFree- by post to address in LithuaniaFree- by post to address abroad€10- to the Customer Service Center€10 | Card issuance fee | €15 |
| Card replacement€10Delivering the card by post to address in LithuaniaFree- by post to address abroad€10- to the Customer Service Center€10 | fee is charged for the first year and the first year | €15 |
| Delivering the card - by post to address in Lithuania Free - by post to address abroad €10 - to the Customer Service Center €10 | Card renewal fee | €15 |
| - by post to address in Lithuania Free - by post to address abroad €10 - to the Customer Service Center €10 | Card replacement | €10 |
| - by post to address abroad €10 - to the Customer Service Center €10 | Delivering the card | |
| - to the Customer Service Center €10 | - by post to address in Lithuania | Free |
| | - by post to address abroad | €10 |
| Airport VIP lounge entry fee per person €28 | - to the Customer Service Center | €10 |
| | Airport VIP lounge entry fee per person | €28 |

Other cards' related services

| Other cards' related services | |
|--|-------|
| | |
| | |
| Safety+ service monthly fee per payment card | €0.79 |
| SMS message about change in account balance | €0.12 |
| PIN code reminder: | |
| - in Internet bank | Free |

- at Customer Service Center or via phone, chat €5 or Internet Bank with Customer Support

Deposits

| Deposits | |
|---|--------------------------------|
| | |
| First payment from Savings Account to own current account within a calendar month (1) | Free |
| Second and following payment from any Savings Account to own current account | 0.2% of the amount, min. €0.29 |

(1) If a depositor has more than one Savings Account, only one payment per month for all the Savings Account is free.

Annual Interest Rates on Deposits can be found here.

More information about Savings Account can be found here.

Pension Funds

2nd Pillar Pensions

Fees related to management of pension funds are shown here.

More information about II Pillar Pension Funds can be found here.

3rd Pillar Pensions

Fees related to management of pension funds are shown here.

More information about III Pillar Pension Funds can be found here.

Financial Instrument account

Securities trading

 (1) The fee is charged for executed or partially executed transaction only. It is debited in transaction trade currency or its equivalent in another currency pursuant to the currency exchange rate imposed by the Bank as of the settlement date. Some stock exchanges may charge additional duties or levies.
 (2) Sell order may be subject to the third-party commissions, which will be included in the price of securities.

Ex-ante information on costs and charges. <u>here</u>. More information about Investment services can be found <u>here</u>. (1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, inheretance, purchase and sale, exchange of securities, etc. Fee charged per ISIN.

More information about Investment services can be found <u>here</u>.

| Financial instrument account quarterly maintenance fee (1) | | |
|---|--|--|
| | | |
| Baltic Securities | 0.02% of the value of securities (min. \leq 1) | |
| Global securities (Australia, Austria, Belgium, Canada, Czech Republic, Denmark, Euroclear (fixed income), Finland, France, Germany, Greece, Ireland, Italy, Japan, Netherlands, Norway, Poland, Singapore, Spain, Sweden, Switzerland, UK, USA) | 0.04% of the value of securities (min. €1.50) | |
| Eurobond Securities | 0.03% of of the value of securities (min. \leq 1.50) | |
| Other securities | 0.1% of of the value of securities (min. €1.50) | |
| Index linked bonds | Free | |
| Nordea investment funds | 0.04% of of the value of securities (min. €1.50) | |

(1) Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available <u>here</u>.

More information about Investment services can be found <u>here</u>.

| Pledge, substitution and release of collateral securities | €15 |
|---|------------------------|
| Delivery of statement (notice) by mail | €10 |
| Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE | €100 per month |
| Participation in general shareholder's meeting | As individually agreed |
| Processing of securities related optional events | €20 + external costs |
| Other services related to corporate actions | As individually agreed |

If the Bank is obliged to pay any taxes, fees, interest, penalties or incur other costs that are not covered in the Bank's Price List and are related to the provision of securities safekeeping, execution and any other relevant service to the Client, and which are not caused by the Bank's gross negligence or wilful misconduct, the Bank shall have the right to debit such amounts from the Client's Current Account without prior Client's consent.

Luminor Investor platform

Securities Trading

| Security transfer from other credit institution/ broker to Luminor Investor platform | Free |
|---|-----------------|
| Security transfer from Luminor Investor platform to other credit institution/ broker | €30 per ISIN |
| Fee for security transfer on the basis of inheritance or gift, exchange, sale-purchase in Luminor Investor platform | 10 USD per ISIN |

Luminor Investor account monthly maintenance fee

Monthly custody fee for securities in Luminor Investor platform (1)

0.01% of the total account value

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for mutual funds asset class. No minimum fee is applied for equities and bonds. The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT, where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

More information about Investments services can be found here.

| W-8BEN form processing and certification for US market access in Luminor Investor platform | 35 USD or €30 |
|--|----------------------------------|
| Fee for U.S. source income reporting to IRS (1) | USD 90 |
| Subscription for real time data in Luminor Investor platform | Prices available in the platform |
| Acquisition price correction in Luminor Investor platform | 10 USD per ISIN |
| Corporate actions processing | Free+ external costs |
| | |

(1) Fee applied if customer has USA related instruments without valid W8-BEN form. The detailed information on the Annual withholding tax on income earned in USA, can be found <u>here</u>.

Ex-ante Information on Costs and Charges of Investment Products in Luminor Investor available in each instrument Trading Conditions - Costs section.

More information about Luminor Investor can be found here.

Discretionary portfolio management

Discretionary portfolio management As agreed with the client (plus Value Added Tax Management fee (VAT)) Performance fee As agreed with the client (plus Value Added Tax (VAT)) Custody fee (1) 0.01% of the amount, min. €0.50 per month Cash transfer from Luminor Investor account Free Fee for U.S. source income reporting to IRS (2) 90 USD

(1) The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT, where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).
 (2) The detailed information on the Annual withholding tax on income earned in USA, can be found <u>here</u>.

Securities Trading in Discretionary portfolio management account

Securities Transfers to/from Discretionary portfolio management account

| Financial instruments transfer from other credit institution/broker to Discretionary portfolio management account | Free |
|--|--------------|
| Financial instruments transfer from Discretionary portfolio management account to other credit institution/ broker | €30 per ISIN |

Other services

| Bank statements | |
|---|--------------------|
| Drafting of a reference upon the Customer's request: | |
| - Standard reference about opened/closed accounts and their balances (1) | €10 |
| - Non-standard references (1) | As agreed, min €15 |
| For income and property returns (1) | Free |
| For customer's auditors, reference letter (1) | €30 |
| Additional fee for issuing a Bank statement at the customer's request within a period not longer than 3 business days | €15 |

(1) Bank statements issued within 10 business days.

Private banking service charge

Service offering charge (1)

€50 per month

(1) Only applicable to customers who have signed a private banking cooperation agreement and the market value of their assets held with the Bank amounts to minimum EUR 100 thousand for 3 consecutive months.

Copies of documents/ mailing

Copies of documents:

| Agreements and other documents | €6 for one agreement |
|---------------------------------|-------------------------------------|
| Payment documents | €2 for each document |
| Mailing of other documents: | |
| By post in Lithuania regular | €0.80 per one page + post costs €5 |
| By post in Lithuania registered | €0.80 per one page + post costs €5 |
| By post to foreign countries | €0.80 per one page + post costs €10 |
| Courier delivery | €10 + Courier costs |