

Private customer price list valid from 2022 04 01

<u>Archive</u> <u>Fee Information Document and the Glossary of Terms</u>

Banking packages

Standard banking packages

Standard

	Basic payment account service (1)	Luminor Debit	Luminor Black
Monthly fee	€1.45	€2	€5.50
Monthly fee for senior customers (65 years of age or older)	€1.45	€1.40	€5.50
Monthly fee for young customers (up to 21 years old)	€1.45	Free	€5.50
Debit Card (2)	1 Visa Debit	1 Visa Debit	1 Visa Debit
Credit Card (2)	Not included	Not included	1 Luminor Black
Maintaining the accounts (3)	Free	Free	Free
Internet bank login tool (4)	Free	Free	Free
Euro payments in internet/ mobile bank (5)	10 payments	Unlimited	Unlimited

	Basic payment account service (1)	Luminor Debit	Luminor Black
Payments in other currency within bank in internet bank	Not included	Free	Free
Crediting of incoming payments in Euros from Single Euro Payments Area member states	Free	Free	Free
Cash depositing operations at Luminor ATMs in Lithuania and Medus ATMs in Lithuania:			
- Debit Card	Free	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to \notin 2000 per calendar month, 0.2% of the sum exceeding \notin 2000
- Luminor Black Card	Not included	Not included	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50)
Cash withdrawal at Luminor ATM's in Baltics and Medus ATMs in Lithuania without charge:			
- Debit Card	Up to €600 per month	Up to €600 per month	Up to €600 per month
- Luminor Black Card	Not included	Not included	Up to €600 per month
Fee charged in the case of exceeding the feefree withdrawal limit:			
- Debit card	0.2% of the amount (min. €0.40)	0.2% of the amount (min. €0.40)	0.2% of the amount (min. €0.40)
- Luminor Black Card	Not included	Not included	2% of the amount (min. €3.50)

Cash withdrawal from other ATMs in Baltics

	Basic payment account service (1)	Luminor Debit	Luminor Black
and abroad:			
- Debit card	2% of the sum (min. €3)	2% of the sum (min. €3)	2% of the sum (min. €3)
- Luminor Black Card	Not included	Not included	Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50)

(1) It can be opened for EU residents only if the consumer does not have an account covering payment services and payment transactions constituting the basic payment account service in an institution operating in the Republic of Lithuania. 50% discount on the fee for banking package with basic payment account offered to deprived persons who receive social benefits.

(2) Card issuing fee and monthly fee for provision of a card are included in package.
(3) Except non resident outside the EEA for whom additionally is applicable maintaining the account monthly fee.
(4) Internet bank login tool: Smart-ID. Code generator may be issued free of charge for Basic payment account service users, if customer does not have a smart device and is not able to use Smart-ID.

(5) Euro Payments within bank, to Lithuania and to other Single Euro Payments Area member states, including payments for services, shopping at e-stores and payment of all-type e-invoices.

The package monthly fee is applied for a calendar month irrespective of the booking date and is deducted by the 6th day of the next month.

More information about Banking packages can be found here.

No longer issued packages

No longer issued packages

	Active package	Gold package
Monthly fee	€3.65	€5.50
Debit Card (1)	Visa Debit	Visa Debit
Credit Card (1)	Visa Classic	Visa Classic; Visa Gold
Maintaining the accounts (2)	Free	Free
Euro payments in internet/ mobile bank (3)	Free	Free
Payments in other currency within bank in Internet bank	Free	Free
Crediting of incoming payments in Euros from Single Euro Payments Area member states	Free	Free
Internet bank login tool (4)	Free	Free
Cash depositing operations at Luminor ATMs in Lithuania and Medus ATMs in Lithuania:		
- Debit Card	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000
- Credit Card	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
Cash withdrawal at Luminor ATM's in Baltics and Medus ATMs in Lithuania without charge:		

	Active package	Gold package
- Debit Card	Up to €600 per month	Up to €600 per month
- Credit Card	Up to €600 per month	Up to €600 per month
Fee charged in the case of exceeding the feefree withdrawal limit:		
- Debit card	0.2% of the amount (min. €0.40)	0.2% of the amount (min. €0.40)
- Credit Card	2% of the amount	2% of the amount
Cash withdrawal from other ATMs in Baltics and abroad:		
- Debit card	2% of the sum (min. €3)	2% of the sum (min. €3)
- Credit Card	2% of the sum (min. €3)	2% of the sum (min. €3)

Active package cards of your choice - 1 Visa Classic and up to 2 Visa Debit or up to 3 Visa Debit.
 Gold package cards of your choice - 1 Visa Gold and up to 2 Visa Debit or up to 2 Visa Classic and 1 Visa Debit.
 Except non-resident outside the EEA for whom additionally is applicable maintaining the account monthly fee.
 Euro Payments within bank, to Lithuania and to other Single Euro Payments Area member states, including payments for services, shopping at e-stores and payment of all-type e-invoices.
 Internet bank login tool: Smart-ID.

The package monthly fee is applied for a calendar month irrespective of the booking date and is deducted by the 6th day of the next month.

Minimum service charge

Minimum service charge

	€1.30 per month
Maintaining the accounts (1)(4)	+
Internet bank login tool (2)	+
Crediting of incoming payments in Euros from Single Euro Payments Area member states	+
Euro payments in internet/ mobile bank (3)	+
Payments in other currency within bank in Internet bank	+

No minimum service fee is applied to accounts linked to a banking package. The minimum service charge is applied for a calendar month irrespective of the booking date and is deducted by the 6th day of the next month.
 Internet bank login tool: Smart-ID.
 Euro Payments within bank, to Lithuania and to other Single Euro Payments Area member states, including payments for services, including payments for services, shopping at e-stores and payment of all-type e-invoices.
 Except non-resident outside the EEA for whom additionally is applicable maintaining the account monthly fee.

Maintaining the accounts

Account opening

	at the Customer Service Center	via Internet bank
	at the customer service center	
Account opening	Free	-
Fee for verification of documents for an account opening for customers who are not legal residents (1) of EU, EEA or Swiss Confederation.	€200	-

(1) A natural person who has the right to reside in a member state of EU, EEA or Swiss Confederation by virtue of EU or national law, including a natural person who has acquired asylum seeker, refugee or alternative status.

More information about Account opening can be found here.

Last account closing		
	at the Customer Service Center	via Internet bank
Last account closing (1)	€3	€3

(1) Not applicable if the customer has been holding at least one account with the bank for more than 6 months or an account is the main payment account.

Interest for overdrawing the account	18%
Assignment power of attorney	€5
Additional maintaining the account monthly fee for non-resident outside the EEA	€10
Account balance fee: (1) if the total balance exceeds: EUR 500 000; SEK 5 000 000; DKK 3 750 000; CHF 500 000; JPY 65 000 000; CZK 12 500 000.	(Central Bank annual interest rate (2) minus 0.1% point)/360

(1) The fee is calculated at the end of each day and is applicable if, at the time of calculation, the total balance of all accounts of one customer in the same currency exceeds the total balance in the respective currency indicated above. The fee is calculated by multiplying total balance by the absolute value (i.e., module) of the respective fee indicated above. The fee does not apply if the Central Bank annual interest rate becomes positive or zero. The fee is debited from the account latest by the 10th day of the following calendar month. (2) The Central Bank annual interest rate is the annual interest rate set by the central bank for the respective

currency

- for EUR currency ECB deposit facility rate;
- for SEK currency Sveriges Riksbank repo rate;
 for DKK currency Danmarks Nationalbank Certificates of deposit rate;
- for CHF currency Swiss National Bank negative interest rate;
 for JPY currency Bank of Japan complementary deposit facility rate;
 for CZK currency Czech National Bank deposit facility rate.

Statements of account		
	at the Customer Service Center	via Internet bank
lssuing of account statements for period indicated by a customer (1)	€5 per month (max 60 EUR)	For up to 3 years period - free of charge, for more than 3 years period - €10 per each request
Mailing of account statements by post in Lithuania or to foreign countries	€5	-

(1) If a natural person does not use Internet bank, once per month a statement for a period of no more than 30 last days or for a past month is issued free of charge in Customer Service Centre.

Outgoing payments in Euros

Internal payments

	at the Customer Service Center	via Digital channels
To one's own account within Luminor Lithuania	€5	Free
To other's account within Luminor Lithuania	€5	€0.29

Terms for payments in Euros are available here.

More information about Payments can be found here.

Payments to European countries			
	at the Customer Service Center	via Digital channels	
Euro payments (1)	€5	€0.40	
Urgent Euro payments (2)	Not available	€25	

(1) Credit transfer SEPA. Payments to Lithuania and Single Euro Payments Area member states. Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 (2) Urgent payments to EEA member states. The full list of countries can be found <u>here</u>.

Terms for payments in Euros are available here.

	at the Customer Service Center	via Digital channels
Ordinary SHA payment (2)	Not available	€13
Urgent SHA payment (2)	Not available	€26
Express SHA payment (2)	Not available	€58
Ordinary OUR payment (3)	Not available	€22
Urgent OUR payment (3)	Not available	€35
Express OUR payment (3)	Not available	€67

 (1) Credit transfer non SEPA. Payments to countries outside the Single Euro Payments Area <u>member states</u>.
 (2) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

(3) OUR (all fees for payer) - when a payment is sent with the charge type OUR, all fees by the beneficiary's bank

and/or by the correspondent banks will be covered by the payer. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside **EEA** member states.

Terms for payments in Euros are available here.

Outgoing payments in other currencies

Internal payments		
	at the Customer Service Center	via Digital channels
To one's own account within Luminor Lithuania	€5	Free
To other's account within Luminor Lithuania	€5	€0.29

Terms for payments in other currency are available <u>here</u>.

More information about Payments can be found <u>here</u>.

	at the Customer Service Center	via Digital channels
Ordinary SHA payment (1)	Not available	€13
Urgent SHA payment (1)	Not available	€26
Express SHA payment (1)	Not available	€58
Ordinary OUR payment (2)	Not available	€22
Urgent OUR payment (2)	Not available	€35
Express OUR payment (2)	Not available	€67

(1) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred

pays beneficiary bank and correspondent, intermediar, accurately amount). (2) OUR (all fees for payer) – when a payment is sent with the charge type OUR, all fees by the beneficiary's bank and/or by the correspondent banks will be covered by the payer. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount). the transferred amount). OUR charges allowed in case of beneficiary account is held in the bank outside <u>EEA</u> member states.

Terms for payments in other currency are availablehere.

Incoming payments

Incoming payments

Payments received from within the Single Euro Payments Area member states in Euros (1)	Free
Incoming SHA/BEN payments (2)	€10
Incoming OUR payments (3)	Free

Payments from Single Euro Payments Area member states and compliant with SEPA requirements. Full list of countries can be found on the European Central Banks' <u>webpage</u>.
 The fee applies to incoming payments with option SHA/BEN received via SWIFT in all currencies from outside EEA and in any other currency than Euro if a payment is received from within EEA.
 BEN - all fees are applied to the beneficiary.
 SHA - the beneficiary pays fees of Luminor Bank and intermediary banks. Intermediary bank fees are deducted from the transferred amount

the transferred amount.

(3) OUR - no fees are applied by Luminor Bank. However, additional charges may be deducted by intermediary banks from the transferred amount.

Terms for payments in Euros are available here.

Other payment services

Standing orders

	at the Customer Service Center	via Digital channels
Registration of standing order (1) agreement	€5	Free
Registration of E-invoice automatic standing order	€5	Free
Amendment and cancellation	€5	Free
Standing order payment	Not available	According to the payments price list
E-invoice automatic standing order payment	Not available	Free

(1) Standing orders registered at Customer Service Center or via Customer Support are executed to Luminor Lithuania accounts and other banks registered in Lithuania.

In case of mistake by Luminor	Free
Euro payment to Lithuania or the Single Euro Payments Area member states (1)	€20
Payments in any currency to outside Single Euro Payments Area member states and payments in currencies other than euro to Single Euro Payments Area member states (1)	
- up to 6 months after receipt of payment order.	€50 + extra costs (2)
- over 6 months after receipt of payment order.	€100 + extra costs (2)
 Full list of countries can be found on the European Cent Extra costs - commission, determined by correspondent payment order investigation or correction. 	ral Banks' <u>webpage</u> . bank and/or beneficiary bank apart from the Bank for
Other services related to payments	
Confirmation of SWIFT or SEPA payment statement	€10 for each
Payment transaction printout and confirmation	€5

Payments based on PLAIS orders

Payments based on PLAIS order, where the beneficiary's account is held with the bank or another bank registered in the Republic of Lithuania (1) €1

(1) The fee for the administration of the monetary fund restriction information system (PLAIS) is charged additionally. The fee, its amount and administration procedure is established by the Ministry of Justice of the Republic of Lithuania. The Bank debits the fee by a special debit payment of the PLAIS administrator (VĮ Registrų Centras) for each debit order submitted to the credit institution and transfers it to VĮ Registrų Centras.

Loans

 Consumer loan, Car loan

 Agreement fee

 Agreement fee

 1.5% of loan amount, min. €60

 Change of loan monthly payment date

 €20

 Early loan repayment

 Partial loan repayment prior to agreement maturity date

 Free

You need a payment account in Luminor to conclude a loan agreement. Information on charges and commission fees related to the opening and use of the payment account is available here.

The total cost of consumer loan APR (annual percentage rate) calculating example: If you receive a EUR 3 000 loan over a 5 year period, the total amount of your payment is EUR 4 124, monthly payment EUR 66.73, and the total annual percentage rate 14.43%. These calculations are carried out under the following assumptions: annual interest rate – 12%, the loan is repaid with annuity method, the loan agreement fee is EUR 60, minimum banking package fee EUR 1 per month.

More information about Consumer loan can be found here and about the Car loan here.

Agreement fee	0.5% of loan amount or additionally disbursable amount, min. €100
Agreement amendment fee (1) (2)	€200
Changes in credit agreement in case the customer faces payment difficulties	€100
Change of loan monthly repayment date or loan repayment account	€20
Early full or partial loan repayment if interest rate is floating	Free
Early full or partial loan repayment if interest rate is fixed for longer than 12-month term	The fee is calculated according to the formula (3) if the fee is not set in loan agreement
Other fees	
Note for re-pledge assets to another credit institution	€150
Preparation of standard documents (e.g. bank's approvals to state institutions and consents related to the property)	€35

(1) For example, changes in payment schedule (excluding change of loan monthly repayment date), waiver of the part of mortgage, loan issuance conditions, loan currency etc.

In case the interest rate under the agreement is fixed for longer than 12-month term and its validity is terminated as a result of changing the terms and conditions of the agreement, then an additional fee is applied which is equal to the early repayment fee applied to loans with interest rate fixed for longer than 12-month term (see "Early repayment fee"). In such cases, the calculation of the fee is based on the loan amount with the changed terms and conditions but not on the pre-paid loan amount. The validity of the interest rate fixed for longer than 12-month term is considered to be terminated in the following cases:

- the interest rate fixed for longer than 12-month term is changed into the interest rate changed on a 3, 6 or 12 month basis;

- the interest rate fixed for longer than 12-month term is changed into a lower interest rate fixed for longer than 12-month term;

- the loan currency is changed;

- the effective period of the interest rate fixed for longer than 12-month term is shortened;

- the loan amount provided by the agreement is reduced (or the entire loan amount is not drawn-down).

(2) If the early repayment of the loan takes place at the same time as the reduction of the repayment term, as a result of which the monthly payment is not increased, no commission fee shall be applied.

(3) The fee is calculated by the Bank losses due to early repayment. The fee is calculated according to the formula: I = (ratio K * P),

where I – early repayment fee; P – loan amount being repaid early;

Ratio K – value calculated by the Bank which depends on the financial market interest rates change, the rest of the

period to a fixed rate expiry of the loan agreement and the final repayment date. Ratio K can be calculated using dedicated calculator on Bank's website.

More information about Housing loan can be found <u>here</u> and about Idea loan <u>here</u>.

Home flex loan (new loans are not issued)			
Agreement amendment fee	€200		
Annual default interest	4% above loan interest rate, but not less than 16% of overdue amount		
The note for re-pledge assets to another credit institution	€120		
Bank's consent related to the property pledged to the Bank	€35		
Additional fee for the note on customer's request, issued during not more than 3 working days	€15		
Notification on loan agreement period ending	€2.90 per mailing		
Overdraft (new overdrafts are not issued)			

Agreement amendment fee

€30

Leasing

Leasing services fees

Agreement execution fee (1)	1% of the purchase cost, min. €200
Change or renewal of agreement or appendices	€100
Fee for transfer of liabilities	1% of the purchase cost, min. €200
In case of covering part of the property value	Under the agreement
Fee for early repurchase of the property	Under the agreement
Default interest for failure to pay lease instalments, interest, penalties	Under the agreement

(1) Standard fees are indicative and may vary based on agreement between the parties.

More information about Leasing can be found here

lssuing of documents (proxies, certificates) at the moment of signing the lease agreements	Free (first time)
Preparation of annual customer's payments- invoices report under concluded agreements	€15 + VAT per unit
Issuing of additional documents (proxies, certificates, duplicates, copies of contract documentation, additional sending of invoices)	€15 + VAT per unit
Urgent issuing (in 4 hours) of additional documents (proxies, certificates, duplicates, copies of contract documentation)	€30 + VAT per unit
Issuing of sublease documents	€30 + VAT for document package for 1 sublease
Resending of administrative penalties, other documents received in the name of the customer	€10 + VAT per unit
Submitting VAT invoices	€3 + VAT per unit by post, free by e-pay
Courier costs	Client compensates charges, set by service provider

More information about Leasing can be found here

Digital channels

Digital channels

Code calculator Digipass 260 issuance or replacement (1)	€15
Code calculator Digipass 300C issuance or replacement (2)	€25
Unblocking of Code calculator in a Customer Service Center or by phone	€5
SMS message about change in account balance	€0.12
First issuance of Smart-ID (3) at Customer Service Center	Free
Subsequent issuance of Smart-ID (3) at Customer Service Center (4)	€ 5

A code calculator can be unlocked three times. If the calculator is blocked for the fourth time, it can no longer be unlocked. To use the calculator again, you will need to purchase a new one for the price shown in the price list.
 Limited quantity available, therefore standart code calculator could be issued in case of replacement.
 Smart-ID Qualified Electronic Signature.
 Except for minors.

More information about Digital channels can be found here.

Payment Cards

Debit and credit cards issuing and delivery

	Visa Debit	Luminor Black	Luminor Visa Infinite
Card opening (1), renewing, closing	Free	Free	Free
Monthly fee	€1	€3.50	€20
Monthly fee for additional card (children starting from age 7)	Free	€3.50	€20
Delivering the card			
- by post to address in Lithuania	Free	Free	Free
- by post to address abroad	€10	€10	€10
- to the Customer Service Center (2)	€10	€10	€10
Replacing the card			
 when card is replaced before the expiry date 	€5	€5	€5
- additional fee for express issuing (3)	€30	€30	€30

(1) Luminor Black card is available only with Black package.
 (2) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
 (3) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

Payments and cash

	Visa Debit	Luminor Black	Luminor Visa Infinite
Conversion fee for paying in different currency than Euro (4)	2.45%	3%	3%
Cash withdrawal			
- Luminor ATMs in Baltics countries and Medus ATMs in Lithuania (5)	Free up to €600 per calendar month, 0.2% of the sum exceeding €600 (min. €0.40)	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- Other ATMs	2% of the sum (min. €3)	Free up to €400 per calendar month, 2% of the sum exceeding €400 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- Perlas POS terminals (6)	0.4% of the sum (min. €0.80)	2% of the amount, (min. €1)	0.4% of the amount (min. €0.80)
Cash deposit			
- Luminor and Medus ATMs in Lithuania (5)	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- Perlas POS terminals (6)	€0.30	€0.30	€0.30
Balance enquiry			
- from Luminor ATMs	Free	Free	Free
- from other ATMs	Free	Free	Free

(4) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.
(5) The calculation is made on the basis of confirmed transactions within a month.
(6) In PERLAS terminals based on the list provided <u>here</u> the service is provided by UAB "Perlas Finance".

	Visa Debit	Luminor Black	Luminor Visa Infinite
Credit limit annual interest	Not applicable	18%	13%
Changing the credit limit	Not applicable	Free	Free
Interest free period	Not applicable	Up to 45 Days (until next month`s 15th date)	Up to 50 Days (until next month`s 20th date)
The fee for the use of the credit limit (6)	Not applicable	Not applicable	1% on the credit limit used during the payment transaction

(6) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

Other services

	Visa Debit	Luminor Black	Luminor Visa Infinite
Annual interest on unauthorized debit balance	18%	18%	18%
Priority Pass lounge visits (7)			
- three single visits per year	Not available	Not available	Free
- starting from fourth visit	Not available	Not available	€28
Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center	€10	€10	€10
lssuance of copy of the receipt for a transaction	€25	€25	€25

(7) Cardholder can bring additional guests to lounge every time cardholder visits lounge. Companions' visits are counted as separate visits.

No longer issued cards

Debit and credit cards issuing and delivery

	Visa Classic	Visa Gold
Monthly fee	€1.50	€3.70
Delivering the card		
- by post to address in Lithuania	Free	Free
- by post to address abroad	€10	€10
- to the Customer Service Center (1)	€10	€10
Replacing the card		
- when card is replaced before the expiry date	€5	€5
- additional fee for express issuing (2)	€30	€30

New Visa Classic and Visa Gold cards are not issued from 28 04 2020.

(1) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
 (2) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center on the second business day after ordering.

Payments and cash

	Visa Classic	Visa Gold
Conversion fee for paying in different currency than Euro (3)	1.95%	1.95%
Cash withdrawal		
- Luminor ATMs in Baltics countries and Medus ATMs in Lithuania (4)	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
- Other ATMs	2% of the sum (min. €3)	2% of the sum (min. €3)
- Perlas POS terminals (5)	2% of the sum (min. €1)	2% of the sum (min. €1)
Cash deposit		
- Luminor and Medus ATMs in Lithuania (4)	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
- Perlas POS terminals (5)	€0.30	€0.30
Balance enquiry		
- from Luminor ATMs	Free	Free
- from other ATMs	Free	Free

(3) Conversion fee is added to the VISA applied currency exchange rate in case the transaction currency is not Euros.
(4) The calculation is made on the basis of confirmed transactions within a month.
(5) In PERLAS terminals based on the list provided <u>here</u> the service is provided by UAB "Perlas Finance".

Credit	limit
Creare	

	Visa Classic	Visa Gold
Changing the credit limit	Free	Free
The fee for the use of the credit limit (5)	1% on the credit limit used during the payment transaction	1% on the credit limit used during the payment transaction

(5) The fee for the use of the credit limit is charged in case the interest provided under the agreement is 0%. The fee for the use of the credit limit is not charged in case the borrower uses the credit limit by making a transaction with a payment card (except cash-out transaction).

Other services

	Visa Classic	Visa Gold
Annual interest on unauthorized debit balance	18%	18%
Changing card standard cash- out or purchase limits via Customer Support or at the Customer Service Center	€10	€10
Issuance of copy of the receipt for a transaction	€25	€25

Priority Pass

Priority Pass for Visa Gold and Luminor Black cards (1)

Card issuance fee€15Priority Pass card annual administration fee (no fee is charged for the first year and the first year of the card validity or renewal)€15Card renewal fee€15Card replacement€10Delivering the cardFree- by post to address in LithuaniaFree- by post to address abroad€10- to the Customer Service Center€10Airport VIP lounge entry fee per person€28		
fee is charged for the first year and the first year of the card validity or renewal)€15Card renewal fee€10Card replacement€10Delivering the cardFree- by post to address in LithuaniaFree- by post to address abroad€10- to the Customer Service Center€10	Card issuance fee	€15
Card replacement€10Delivering the card by post to address in LithuaniaFree- by post to address abroad€10- to the Customer Service Center€10	fee is charged for the first year and the first year	€15
Delivering the card - by post to address in Lithuania Free - by post to address abroad €10 - to the Customer Service Center €10	Card renewal fee	€15
- by post to address in Lithuania Free - by post to address abroad €10 - to the Customer Service Center €10	Card replacement	€10
- by post to address abroad €10 - to the Customer Service Center €10	Delivering the card	
- to the Customer Service Center €10	- by post to address in Lithuania	Free
	- by post to address abroad	€10
Airport VIP lounge entry fee per person €28	- to the Customer Service Center	€10
	Airport VIP lounge entry fee per person	€28

Other cards' related services

	Other	cards'	related	services
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Safe card monthly fee per payment card	€0.55
SMS message about change in account balance	€0.12
PIN code reminder:	
- in Internet bank	Free
- at Customer Service Center or via phone, chat or Internet Bank with Customer Support	€5

Deposits

Deposits	
First payment from Savings Account to own current account within a calendar month (1)	Free
Second and following payment from any Savings Account to own current account	0.2% of the amount, min. €0.29

(1) If a depositor has more than one Savings Account, only one payment per month for all the Savings Account is free.

Annual Interest Rates on Deposits can be found here.

More information about Savings Account can be found here.

Pension Funds

2nd Pillar Pensions

Fees related to management of pension funds are shown <u>here</u>.

More information about II Pillar Pension Funds can be found here.

3rd Pillar Pensions

Fees related to management of pension funds are shown <u>here</u>.

More information about III Pillar Pension Funds can be found <u>here</u>.

Investment services

Investing in securities

Share and ETF trading commissions:

American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD	0.015 USD per share (min. 14 USD)
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD	0.018 USD per share (min. 14 USD)
Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange	0.1% of Trade amount (min. €10)
Deutsche Borse Frankfurt Floor	0.35% of Trade amount (min. €60)
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount (min. 29 DKK)
London Stock Exchange (IOB)	0.1% of Trade amount (min. 14 USD)
London Stock Exchange	0.1% of Trade amount (min. 7 GBP)
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	25 USD
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount (min. 25 USD)
Oslo Stock Exchange	0.1% of Trade amount (min. 62 NOK)
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount (min. 62 SEK)

SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount (min. 15 CHF)
Hong Kong Exchange	0.15% of Trade amount (min. 140 HKD)
Purchasing and selling stocks/ETF in Internet bank	0.5% of Trade amount (min. €50 / min. 65 USD)
Purchasing and selling equities at stock exchanges of the Baltic states	0.19% of Trade amount (min. €1.50)
Mutual funds trading commissions: (1)	
Investing in mutual funds in Luminor Investor	1% of Trade amount
Investing in mutual funds in Luminor Internet bank	1% of Trade amount (min. €15 / USD 20)
Investing in Nordea Asset Management mutual funds in Luminor Internet bank	1% of Trade amount (min. €1 / 1.30 USD)
Debt securities trading commissions:	
Investing in debt securities in Luminor Investor	0.2% of Trade amount, min. €15
Investing in debt securities in Internet bank	Up to 2% of Sale price, min. €50
Sale of index linked bond in secondary market (fee is included into bond price)	0.2% from Sale price
Other fees:	
Fee for U.S. source income reporting to IRS (2)	90 USD

(1) Luminor Bank AS Lithuanian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document "General Information on Inducements" available on the website of the Bank.

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

Ex-ante information on costs and charges.

Baltic Securities	0.02% of the value of securities (min. $ eq 1$)
Global securities (Australia, Austria, Belgium, Canada, Czech Republic, Denmark, Euroclear (fixed income), Finland, France, Germany, Greece, Ireland, Italy, Japan, Netherlands, Norway, Poland, Singapore, Spain, Sweden, Switzerland, UK, USA)	0.04% of the value of securities (min. €1.50)
Eurobond Securities	0.03% of of the value of securities (min. €1.50)
Other securities	0.1% of of the value of securities (min. €1.50)
Index linked bonds	Free
Nordea investment funds	0.04% of of the value of securities (min. €1.50)
Monthly custody fee for securities in Luminor Investor and Luminor Trade (1)	0.01% of the total account value

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for mutual funds asset class. No minimum fee is applied for equities and bonds. The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available <u>here</u>.

Delivery-versus-payment transfer:	
When transaction is made with Luminor Bank AS Lithuanian Branch	€15
When transaction is made with other persons on securities registered in the Baltic states	€15
When transaction is made with other persons on securities registered in other countries	€30
Free-of-payment transfer (outgoing): (1)	
Securities registered in the Baltic states	€15
Securities registered in other countries	€30
Free-of-payment transfer (incoming):	
Securities registered in the Baltic states	Free
Securities registered in other countries	€20
Securities transfers to / from Luminor Investor platform:	
Security transfer from other bank/ broker to Luminor Investor	Free
Security transfer from Luminor Investor to other bank/ broker	€30 per ISIN

(1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, purchase and sale, exchange of securities (applied to each counterparty), etc. Fee charged per securities issue.

Transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of inheritance	€5
Pledge, substitution and release of collateral securities	€15
Delivery of statement (notice) by mail	€10
Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE	€100 per month
Participation in general shareholder's meeting	As individually agreed
Processing of securities related optional events	€20 + external costs
Other services related to corporate actions	As individually agreed
W-8BEN form processing and certification for US market access in Luminor Investor and Luminor Trade platforms	35 USD or €30
Transfer of securities from one client account to another client account in Luminor Investor and Luminor Trade platforms in case of inheritance and endowment.	10 USD per ISIN
Acquisition price correction in Luminor Investor and Luminor Trade platforms	10 USD per ISIN
Interest for negative cash account balance in Luminor Investor and Luminor Trade platforms	8% per annum (1)
Subscription for real time data in Luminor Investor and Luminor Trade platforms	Prices available in the platform

(1) Interest on the negative Luminor Investor and Luminor Trade cash account balance is calculated at the rate of the current interbank ask rate, plus fixed additional interest rate of 8%. Interest is deducted at the beginning of the month for the days of the previous month when account had a negative cash balance.

Investment services for private banking customers

Investing in securities

Share and ETF trading commissions:

American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD	0.015 USD per share (min. 14 USD)
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD	0.018 USD per share (min. 14 USD)
Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange	0.1% of Trade amount (min. €10)
Deutsche Borse Frankfurt Floor	0.35% of Trade amount (min. €60)
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount (min. 29 DKK)
London Stock Exchange (IOB)	0.1% of Trade amount (min. 14 USD)
London Stock Exchange	0.1% of Trade amount (min. 7 GBP)
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	25 USD
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount (min. 25 USD)
Oslo Stock Exchange	0.1% of Trade amount (min. 62 NOK)
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount (min. 62 SEK)

SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount (min. 15 CHF)
Hong Kong Exchange	0.15% of Trade amount (min. 140 HKD)
Purchasing and selling stocks/ETF in internet bank	0.5% of Trade amount (min. €50 / min. 65 USD)
Purchasing and selling equities at stock exchanges of the Baltic states	0.19% of Trade amount (min. €1.50)
Mutual funds trading commissions: (1)	
Investing in mutual funds in Luminor Investor	1% of Trade amount
Investing in mutual funds in Luminor internet bank	1% of Trade amount (min. €15 / USD 20)
Investing in Nordea Asset Management mutual funds in Luminor Internet bank	1% of Trade amount (min. €1 / 1.30 USD)
Debt securities trading commissions:	
Investing in debt securities in Luminor Investor	0.2% of Trade amount, min. €15
Investing in debt securities in internet bank	Up to 2% of Sale price, min. €50
Sale of index linked bond in secondary market (fee is included into bond price)	0.2% from Sale price
Other fees:	
Fee for U.S. source income reporting to IRS (2)	90 USD

(1) Luminor Bank AS Lithuanian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document "General Information on Inducements" available on the website of the Bank.

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

Ex-ante information on costs and charges.

Securities with ISIN code starting with EE, LV, LT:	0.02% of the value of securities (min. \leq 1)
Securities with ISIN codes starting with US, GB, IE, DE, AT, FR, ES, BE, NL, LU, FI, NO, SE, DK, EU:	0.04% of the value of securities (min. \leq 1.50)
Securities with ISIN code starting with XS:	0.03% of the value of securities (min. $ eq$ 1.50)
Other securities	0.1% of the value of securities (min. \leq 1.50)
Index linked bonds	Free
Nordea investment funds	0.04% of the value of securities (min. $ eq$ 1.50)
Monthly custody fee for securities in Luminor Investor and Luminor Trade (1)	0.01% of the total account value

(1) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied for mutual funds asset class. No minimum fee is applied for equities and bonds. The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

Custody fee is calculated and debited in 15 business days after the quarter end. Custody fee is calculated as a percentage of the nominal value for debt securities and derivatives, as a percentage of the market value for equities and ETFs, as a percentage of the net asset value for other investment funds. More information on calculation of the custody fee for transferable securities is available <u>here</u>.

Delivery-versus-payment transfer:	
When transaction is made with Luminor Bank AS Lithuanian Branch	€15
When transaction is made with other persons on securities registered in the Baltic states	€15
When transaction is made with other persons on securities registered in other countries	€30
Free-of-payment transfer (outgoing): (1)	
Securities registered in the Baltic states	€15
Securities registered in other countries	€30
Free-of-payment transfer (incoming):	
Securities registered in the Baltic states	Free
Securities registered in other countries	€20
Securities transfers to / from Luminor Investor platform:	
Security transfer from other bank/ broker to Luminor Investor	Free
Security transfer from Luminor Investor to other bank/ broker	€30 per ISIN

(1) Including a transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of donation, purchase and sale, exchange of securities (applied to each counterparty), etc. Fee charged per securities issue.

Transfer of securities from the financial instruments account of one client to the financial instruments account of another client within bank executed as a result of inheritance	€5
Pledge, substitution and release of collateral securities	€15
Delivery of statement (notice) by mail	€10
Administration fee for financial instruments owner's account opened in central depository NASDAQ CSD SE	€100 per month
Issuing documents which allow customer to participate in AGM/EGM	€20 + external costs
Instructing custodian banks about voluntary corporate actions based on customer instruction	€20 + external costs
Other services related to corporate actions	As individually agreed
W-8BEN form processing and certification for US market access in Luminor Investor and Luminor Trade platforms	35 USD or €30
Transfer of securities from one client account to another client account in Luminor Investor and Luminor Trade platforms in case of inheritance and endowment.	10 USD per ISIN
Acquisition price correction in Luminor Investor and Luminor Trade platforms	10 USD per ISIN
Interest for negative cash account balance in Luminor Investor and Luminor Trade platforms	8% per annum (1)
Subscription for real time data in Luminor Investor and Luminor Trade platforms	Prices available in the platform

(1) Interest on the negative Luminor Investor and Luminor Trade cash account balance is calculated at the rate of the current interbank ask rate, plus fixed additional interest rate of 8%. Interest is deducted at the beginning of the month for the days of the previous month when account had a negative cash balance.

Discretionary portfolio management

Discretionary portfolio management	
Management fee	As agreed with the client (plus Value Added Tax (VAT))
Performance fee	As agreed with the client (plus Value Added Tax (VAT))
Trading commissions:	
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is below 10 USD	0.015 USD per share (min. 14 USD)
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA) when value of one share is above 10 USD	0.018 USD per share (min. 14 USD)
Euronext Amsterdam, Euronext Brussels, Euronext Paris, BME Spanish Exchanges, Vienna Stock Exchange, Deutsche BORSE (XETRA), NASDAQ OMX Helsinki, Euronext Lisbon, Borsa Italiana/Milan Stock Exchange	0.1% of Trade amount (min. €10)
Deutsche Borse Frankfurt Floor	0.35% of Trade amount (min. €60)
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount (min. 29 DKK)
London Stock Exchange (IOB)	0.1% of Trade amount (min. 14 USD)
London Stock Exchange	0.1% of Trade amount (min. 7 GBP)
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	25 USD
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount (min. 25 USD)

Oslo Stock Exchange	0.1% of Trade amount (min. 62 NOK)
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount (min. 62 SEK)
SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount (min. 15 CHF)
Hong Kong Exchange	0.15% of Trade amount (min. 140 HKD)
Commission fee for investing in mutual funds	0.25% of the Trade amount
Investing in debt securities	0.2% of the transaction value, min. \in 15
Custody fee (1)	0.01% of the amount, min. \leq 0.50 per month
Other services:	
Cash transfer from Luminor Investor account	Free
Fee for U.S. source income reporting to IRS (2)	90 USD

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).
 The detailed information on the Annual withholding tax on income earned in USA, can be found <u>here</u>.

Other services

Bank statements

Drafting of a reference upon the Customer's request:	
- Standard reference about opened/closed accounts and their balances (1)	€10
- Non-standard references (1)	As agreed, min €15
For income and property returns (1)	Free
For customer's auditors, reference letter (1)	€30
Additional fee for issuing a Bank statement at the customer's request within a period not longer than 3 business days	€15

(1) Bank statements issued within 10 business days.

Private banking service charge

Service offering charge (1)

€50 per month

(1) Only applicable to customers who have signed a private banking cooperation agreement and the market value of their assets held with the Bank amounts to minimum EUR 100 thousand for 3 consecutive months.

Copies of documents/ mailing

Copies of documents:	
Agreements and other documents	€6 for one agreement
Payment documents	€2 for each document
Mailing of other documents:	
By post in Lithuania regular	€0.80 per one page + post costs €5
By post in Lithuania registered	€0.80 per one page + post costs €5
By post to foreign countries	€0.80 per one page + post costs €10
Courier delivery	€10 + Courier costs